



We understand this is a stressful time for the residents of Woodmen Hills. Please know that Woodmen Hills Metro District is here for you and committed to taking all steps necessary to maintain safe, reliable water service.

**It's important to note: You can continue the normal use of tap water, to include drinking it.**

- The U.S. Environmental Protection Agency (EPA) recommends that Americans continue to [use and drink tap water](#) as usual.
- COVID-19 has not been detected in drinking water supplies.
- According to the U.S. Centers for Disease Control and Prevention (CDC): "Conventional water treatment methods that use filtration and disinfection, such as those in most municipal drinking water systems, should remove or inactivate the virus that causes COVID-19." The World Health Organization adds that the "presence of the COVID-19 virus has not been detected in drinking-water supplies and based on current evidence the risk to water supplies is low."
- Handwashing using tap water is critical to preventing the spread of COVID-19. CDC and other health organizations recommend [frequent handwashing for at least 20 seconds](#) each time. Up-to-date information from EPA on COVID-19 and water can be [found here](#).
- Remember that your toilet should not be used as a trash can. Do not treat other items like toilet paper. **Please do not flush paper towels, "flushable" wipes, napkins, tampons, cotton balls, dental floss or other substances.** Flushing nonbiodegradable items can result in backups and overflows.

Rest assured that Woodmen Hills is prepared to keep safe water flowing. We have staff and infrastructure in place to maintain water service around the clock to help keep families healthy, clean and hydrated.

Given the importance of hygiene and sanitation to prevent the spread of COVID-19, we are postponing water shutoffs until further notice.